



Symptoms of **Computer Virus** Infection

- Pop-up messages or notifications, claiming possible virus infection.
- Antivirus program is disabled for no reason and cannot be started.
- Antivirus program cannot be installed or the antivirus program will not run.
- Computer runs a lot slower than usual.
- Computer stops responding, or it locks up frequently.
- Computer crashes, and then it restarts every few minutes.
- Computer restarts on its own and doesn't run as usual.
- Software on the computer doesn't work correctly.
- Disks or disk drives inaccessible.
- Cannot print items correctly.
- Unusual error messages.
- Distorted menus and dialog boxes.
- Double-extension on an attachment of files, such as .jpg.jpg, .gif.gif, or .exe.exe
- New icons appear on the desktop or the icons are not associated with any recently installed programs.
- Strange sounds or music plays from the speakers.
- A program disappears from the computer even though you didn't remove the program.



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